Global Uncooled Thermal Camera 2-10 Limited Warranty

Congratulations! You (the "Purchaser") are now the owner of a world-class uncooled thermal camera. Teledyne FLIR LLC and its affiliates (collectively, "FLIR") warrants that qualifying uncooled thermography product listed below ("Qualifying Product(s)") will conform to the published product specifications and be free from defects in materials and workmanship for the applicable period of warranty coverage set forth below from the original date of purchase ("Warranty Period"). Because FLIR cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Qualifying Products purchased either directly from FLIR or from a FLIR authorized seller, unless otherwise prohibited by law. FLIR Qualifying Products are legitimately sold only by authorized sellers who are required to follow FLIR's policies, procedures, and quality control standards. FLIR reserves the right to reject warranty claims from Purchasers for Qualifying Products purchased from unauthorized sellers, including unauthorized internet sites.

Qualified Products	Coverage Element	Warranty Period	Warranty Period Upon Registration
A-Series, Cx-Series, Ex-Series, Exx-Series, Txxx-Series, TG-Series, GF7x-Series, Si-Series, FLIR ONE, K1, and ETS320	**Parts and Labor**	1 year	2 years
	Battery	1 year	1 year
	Sensor (Infrared Detectors only)	1 year	10 years

This warranty only applies to Qualifying Products purchased after February 1, 2011, and manufactured after July 1, 2010, and only to the original Purchaser of the Product. Products purchased prior to this date shall have warranty coverage effective as of the time of purchase.

PLEASE READ THIS DOCUMENT CAREFULLY; IT CONTAINS IMPORTANT INFORMATION ABOUT THE PRODUCTS THAT QUALIFY FOR COVERAGE UNDER THE 2-10 LIMITED WARRANTY, PURCHASER'S OBLIGATIONS, HOW TO ACTIVATE THE WARRANTY, WARRANTY COVERAGE, AND OTHER IMPORTANT TERMS, CONDITIONS, EXCLUSIONS AND DISCLAIMERS.

1. PRODUCT REGISTRATION. To qualify for the full Warranty Period (see below) of FLIR's 2-10 Limited Warranty, the Purchaser must fully register the Qualifying Product directly with FLIR online WITHIN SIXTY (60) DAYS of the date the Product was originally purchased (the "Purchase Date"). PRODUCTS THAT ARE NOT REGISTERED ONLINE WITHIN SIXTY (60) DAYS OF THE PURCHASE DATE OR PRODUCTS WHICH DO NOT QUALIFY FOR THE 2-10 WARRANTY WILL HAVE A ONE (1) YEAR LIMITED WARRANTY FROM THE DATE OF PURCHASE.

2. WARRANTY PERIODS. The 2-10 Limited Warranty has two separate periods of warranty coverage (the "Warranty Period"), depending on the Qualifying Product part:

3. Product components (excluding batteries and sensors) are warranted for a period of two (2) years from the Purchase Date;

4. Uncooled thermal camera sensors are warranted for a period of ten (10) years from the Purchase Date.

Any Qualifying Product that is repaired or replaced under this warranty is covered under this warranty for one hundred eighty days (180) days from the date of return shipment by FLIR or for the remaining duration of the applicable Warranty Period, whichever is longer.

3. WARRANTY EXCLUSIONS. THIS WARRANTY EXPRESSLY EXCLUDES ROUTINE PRODUCT MAINTENANCE, AND SOFTWARE UPDATES. FLIR FURTHER EXPRESSLY DISCLAIMS ANY WARRANTY COVERAGE WHERE THE ALLEGED DEFECT IS DUE TO NORMAL WEAR AND TEAR (OTHER THAN SENSORS), ALTERATION, MODIFICATION, REPAIR OR ATTEMPTED REPAIR, IMPROPER USE, IMPROPER MAINTENANCE, NEGLECT, ABUSE, IMPROPER STORAGE, FAILURE TO FOLLOW ANY PRODUCT INSTRUCTIONS, DAMAGE (WHETHER CAUSED BY ACCIDENT OR

OTHERWISE), OR ANY OTHER IMPROPER CARE OR HANDING OF THE PRODUCTS BY ANYONE OTHER THAN FLIR OR FLIR'S EXPRESSLY AUTHORIZED DESIGNEE.

4. WARRANTY RETURN, REPAIR AND REPLACEMENT. Any Qualifying Product believed to be defective as covered by this warranty may not be returned for warranty service without prior authorization from FLIR. Purchasers who wish to make a warranty claim must: (a) notify FLIR within thirty (30) days of the date of discovering any alleged defect in materials or workmanship; and (b) obtain a returned material authorization (RMA) number from FLIR.

For warranty service assistance and to obtain an RMA number, Purchasers should contact FLIR Customer Support. In order to verify warranty eligibility and obtain an RMA number, Purchaser must provide an original dated proof of purchase from FLIR or the FLIR authorized seller from which the Qualifying Product was purchased. Purchaser is solely responsible for complying with all RMA instructions provided by FLIR including, but not limited to, adequately packaging the Qualifying Product for shipment to FLIR and paying for all packaging and shipping costs. FLIR will pay for shipping charges associated with the return of any repaired or replaced Qualifying Product to Purchaser.

FLIR reserves the right to verify warranty eligibility, require an original proof of purchase, and determine, in its sole discretion, whether a returned Qualifying Product is covered under warranty. If FLIR determines that any returned Qualifying Product is not covered under warranty or is otherwise excluded from warranty coverage, FLIR may charge Purchaser a reasonable handling fee and return the Qualifying Product to Purchaser, at Purchaser's expense, or offer Purchaser the option of handling the Qualifying Product as a non-warranty return.

5. LIMITATION OF LIABILITY. FLIR MAKES NO OTHER WARRANTY OF ANY KIND WITH RESPECT TO THE QUALIFYING PRODUCTS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE (EVEN IF PURCHASER HAS NOTIFIED FLIR OF ITS INTENDED USE FOR THE QUALIFYING PRODUCTS), AND NON-INFRINGEMENT. UNDER NO CIRCUMSTANCES SHALL FLIR BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS WARRANTY, BREACH OF CONTRACT, OR STRICT LIABILITY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Teledyne Confidential; Commercially Sensitive Business Data

1.800.561.8187 www.itm.com information@itm.com

Teledyne Confidential; Commercially Sensitive Business Data

1.800.561.8187 www.itm.com information@itm.com